

'The Integra consultants proved to be of significant benefit to our FMS implementation project, providing an interface between the technical expertise of Agresso and the business needs of our organisation'

Bath & North East Somerset Council FMS Project Team

Commitment and Skills

We were extremely impressed with both of the consultants who came to Bath & North East Somerset Council because of their strong product skills and unwavering commitment to task.

Bespoke Training

Our Integra consultant provided bespoke Agresso training, implementation advice and post-live support and later, as the project expanded we decided to request additional help from Integra in view of the quality of service already provided.

Expert Knowledge

Both consultants had expert knowledge which covered all areas of the Agresso system. They always acted in the best interests of Bath & North East Somerset Council and provided objective, independent advice. They also took the time to really look at the system from our perspective. They were constantly offering us advice and tips on how to get the best use of the system and were always trying to ensure that our needs were being met.

Problem Solving

Their previous experiences meant that they knew what worked and what didn't and what the outcomes would be in different scenarios. Whenever we encountered difficulties they were always ready to work with us to develop a solution.

Expert Knowledge

The added value provided by the Integra team has helped us to ensure that our new Financial Management System is installed in the most appropriate way, that it fully meets our needs and that it can now provide us with a platform for future developments.

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