

## Case Study: Fleet Maintenance

### **Integra Associates have designed and configured a Fleet Maintenance solution as part of a client's integrated Agresso System.**

Agresso Business World, with its integration and breadth of functionality, continues to support organisations drive for efficiency and competitive advantage. The use of Agresso Project to fulfil a requirement for a Fleet Maintenance System illustrates the potential available to Agresso users.

However, each organisation has its own specific requirements. It's here that Integra, as independent Agresso consultants with their knowledge and implementation experience, have been able to design and configure a Fleet Maintenance solution that meets the more exacting business requirements as part of a totally integrated Agresso solution.

Integra have designed the Fleet Maintenance System for London United, part of Transdev plc. London United is one of the six major bus operators serving the capital, operating within central, west and south west London and carries approximately 100 million people a year, employing over 2,000 people. London United's fleet consists of some 650 buses and the system allows for the scheduling and administration of the maintenance of this fleet.

Each bus in the fleet is uniquely identified and follows a standard maintenance schedule that is broken down into a number of rotas. The Agresso system automatically generates these rotas across two future years. Each rota is recorded as a works order and activities, time and costs are able to be recorded against each project or bus.

Key benefits have been achieved in the effective management and operation of vehicle maintenance. Efficient scheduling is supported by comprehensive vehicle information such as chassis descriptions, contract numbers and engine types. By also recording activities for different areas of work such as cleaning, accident repairs and MOTs the business maintains a comprehensive vehicle database and is able to benefit by minimising costs, optimising operational and administrative effort as well delivering improved service within London United and ultimately to their customers. The seamless integration between finance and vehicle maintenance functions further improves the accuracy and availability of data and management information within London United.

*'By tailoring the design and configuration of Agresso we are able to increase functionality and business deployment as part of a totally integrated Agresso solution with a lower cost of ownership.'*

**Ian Davis**  
Integra Associates

**Integra Associates is an independent consultancy specialising in implementing financial business solutions and is made up of qualified accountants and IT professionals.**